

TekPartners  
A P2P Company  
&  
[genuent]  
are becoming...

**INSPIR**  
SOLUTIONS

# THE *Techie* TIMES



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# CONSIDERATIONS FOR AN EFFECTIVE DIGITAL TRANSFORMATION



**T**he COVID-19 pandemic both accelerated digital transformation needs and reoriented customers to expect more digital first options. For businesses to keep up and outpace demand, it is critical that digital transformation efforts remain a top priority. So, where to start?

## **MAP YOUR OBJECTIVE FIRST, FIND THE TECHNOLOGY SECOND**

It may seem like a simple step, but it is often overlooked in favor of quickly deploying a modern technology asset. However, successful digital transformation programs begin with establishing

clear, documented processes, defining business goals, and outlining what problem is being solved.

A common roadblock that organizations experience is trying to onboard two or three different tools without doing the initial analysis of the business process and the direct connection between the technology solution and the problem being solved. While this approach can yield results and click into place by chance, it is better to not leave it up to luck.

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### UNDERSTAND YOUR SECURITY POSTURE

With more technology applications comes more security risk. IT leaders can experience many sleepless nights worrying about how to balance data safety with increasing digital transformation efforts. The more the company transitions into the digital space, the faster threats can evolve. Thus, it is essential that businesses implement security strategies across all their networks, applications, and data. To be effective, the strategy needs to be evaluated and developed alongside the digital transformation implementation process.

### PLAN FOR A CULTURAL SHIFT

The critical component of executing on a long-term digital transformation strategy is ensuring that your people are on board with the approach. Without aligning team members to the transformation initiatives, different departments or product divisions are likely to default to doing things the old way or creating new approaches entirely.

Further, digital transformation programs can encourage more innovative ways of thinking and unlock previously untapped creative potential for how people approach work. To receive these benefits, everyone should be informed of the digital transformation initiatives and feel that they are a part of the process. Successful transformation is more than software. The organization's mindset must transform as well.

### WORK WITH AN EXPERIENCED PARTNER

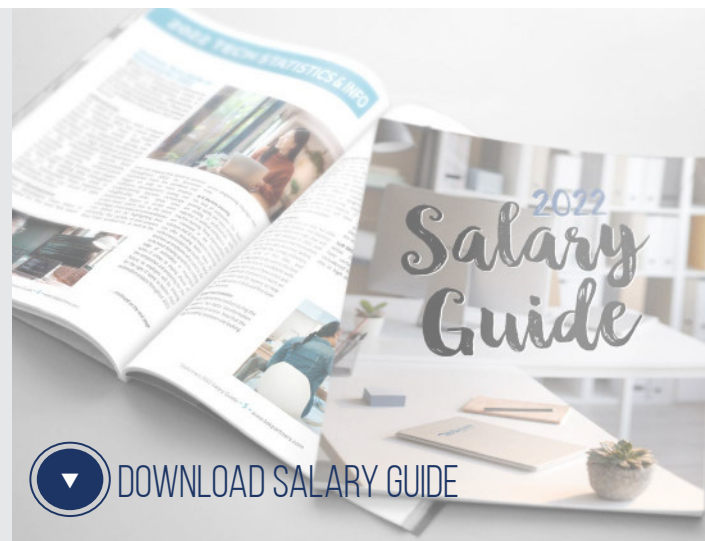
Professional services partners can provide consultative information on how to best migrate to a new, transformed system. A qualified partner can also develop, build, test, and deploy customized technologies for an integrated digital transformation plan.

INSPYR Solutions can provide clients with specialized plans to help them streamline their projects and reach their goals more efficiently. In addition to a team of experienced professionals, we also have trusted partnerships with leading companies like Databricks, Microsoft, Snowflake, Tableau, and UKG to help create a customized solution for your organization's needs. [Contact us](#) today to learn how we can help!

### 2022 IT SALARY GUIDE

Our new salary guide is hot off the presses! Get up to date on the latest hiring trends, industry hot topics, digital strategies and more with our complete 2022 IT Salary Guide. Inside you will find cutting edge information including:

- The Latest Technology Salary Data
- The Hottest Tech Skills in Demand for 2022
- Where to Find Tech Jobs in 2022
- Winning the War for Talent
- The Future of Digital Transformation
- Cybersecurity and Remote Risks
- How Hybrid and Remote Models Are Changing How We Work



DOWNLOAD SALARY GUIDE

# IT INFRASTRUCTURE LIBRARIES (ITIL): EVERYTHING YOU NEED TO KNOW



**A**s organizations increasingly turn to technology, cloud computing, automation, and other types of computing systems, IT teams can struggle with how to manage, control, and oversee an ever-changing IT environment. Many businesses use the IT Infrastructure Library (ITIL) framework to better manage their IT delivery services and solutions.

## WHAT IS AN INFORMATION TECHNOLOGY INFRASTRUCTURE LIBRARY (ITIL)?

ITIL is a framework for standardizing the selection, planning, delivery, and overall lifecycle of IT services within an organization. The ITIL approach can create predictable and efficient IT environments. As a result, businesses can provide improved customer support, streamline service delivery, and experience greater integration of IT systems into day-to-day business operations.

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## How does ITIL work?

The ITIL process has been evolving since 1989 and with each iteration, ITIL gains new advancements and integration strategies. While the first two versions of ITIL laid the foundation for standardization and process codification, versions three and four are reflective of the more integrated nature of IT systems in the modern workforce. Version three focused on improving the previous versions by adding process improvements, a robust lifecycle approach, and more directions on how to best align IT functions with business operations. In 2019, version four, the most current version, was released. Version four adds to version three by including direction on artificial intelligence, containers, cloud computing, and development operations (DevOps).

ITIL includes 34 practices and 26 steps, along with an inclusive range of other business integration recommendations, but broadly, ITIL includes:

- **Service Strategy:** Describes business goals and customer requirements along with how to align the objectives of each group.

- **Service Design:** Outlines practices for the production of IT policies, architectures and documentation.
- **Service Transition:** Advises on change management and release practices; also, guides admins through environmental interruptions.
- **Service Operation:** Offers ways to manage IT services on a daily, monthly and yearly basis.
- **Continual Service Improvement:** Explains how to introduce improvements and policy updates within the ITIL process framework.

With the introduction of version four, ITIL also includes seven guiding principles to help with implementation and maintenance. These principles are:

- Focus on value
- Start where you are
- Progress iteratively with feedback
- Collaborate and promote visibility
- Think and work holistically
- Keep it simple and practical
- Optimize and automate

Version four has a higher emphasis on agile approaches, while also focusing on the importance of weaving in corporate culture, collaboration between IT and other teams, and receiving ongoing customer feedback.

## How will ITIL help my business?

Depending on your business orientation, needs, and goals, ITIL can help an organization achieve several important benchmarks. It can be difficult to put an actual dollar count on the value of ITIL, but the effects of a strong ITIL can produce tangible benefits to employees and customers alike. By using the ITIL system, users can experience reduced IT costs, improved customer satisfaction, faster incident response times, and increased productivity. Moreover, ITIL can enable organizations to manage their risk, establish cost effective practices, and create stable yet scalable IT environments.

## Looking for IT experts?

As your partner, INSPYR Solutions can staff your IT team with the top talent your business needs. [Get in touch with us](#) today so we can help you find the right people to help accelerate your IT program.

# TEKPARTNERS INCENTIVE PROGRAM (TIP)

The TekPartners Incentive Program (TIP) is a referral program designed to maximize our ability to serve the U.S. IT labor market. Your referrals of either IT professionals or IT job openings allow TekPartners to gain even greater access to the critical resources companies are seeking today and the dream careers professionals are searching for.

## GET REWARDED

When your referral gets placed or your job opening is filled, it's time to collect your reward for awesome service.

Payout	Tip Tier	Salary Thresholds
\$250	Bronze	\$1 - \$50,000
\$400	Silver	\$50,001 - \$85,000
\$600	Gold	\$85,001 or more
\$1000	Platinum	3 referrals, any salary

## THE DETAILS

**Who May I Refer?** Any IT professionals and/or open IT jobs in the U.S.

**Who Can Submit for a TIP?** Anyone is eligible to refer IT candidates and/or open IT positions.

**How Do I Submit for a TIP?** It's easy! Simply complete the form on the [website](#).

If you're a current TekPartners Consultant, you may also email your recruiter directly.

**What if I have a question?** Contact us at [HQ@tekpartners.com](mailto:HQ@tekpartners.com) and one of our Recruiters will be in touch within 24 hours.

### Disclaimers:

You will receive payout upon the completion of the referral's 90th day of employment.

All awards are subject to the usual tax withholdings applied to your paycheck.





# INSPYR SOLUTIONS PROFESSIONAL SERVICES

**O**ur Professional Services division has deep expertise in a number of specialized areas to assist with the delivery of your most strategic initiatives.

We have trusted partnerships with Databricks, Microsoft, Snowflake, Tableau, and UKG Pro™.

## OUR OFFERINGS INCLUDE:

- Assessment of Current State, Roadmap & Strategy to Future State
- Consulting – Utilizing Best Practices & Reinforced By Our Practice Leads
- Co-Managed Project Solutions – Our Teams Working Together
- Delivery Centers – TekPartners Domestic Facilities
- Fully Managed Project Solutions – Turnkey Delivery By Our Team

## WE SPECIALIZE IN THE FOLLOWING PRACTICE AREAS:

### Technical Practices:

- Application & Mobile Development
- Data Analytics & AI
- ERP, CRM & Collaboration
- Cloud - Network & Infrastructure
- HR / Payroll Software

### Functional Practices:

- Project Management /Business Analysis
- Quality Assurance

Our methodology, TekPartners RPM, enables us to deliver in a very quick and collaborative way to realize ROI of your investment in the shortest time possible.

Ready to get started? [Contact us today!](#)



## JOB ALERTS

[Sign up](#) for our Job Alerts and get new IT job openings delivered straight to your inbox or smartphone.

# TEKPARTNERS, A P2P COMPANY, AND GENUENT ARE MERGING TO BECOME INSPYR SOLUTIONS!



TekPartners  
A P2P Company  
&  
[genuent]  
are becoming...

**INSPYR**  
SOLUTIONS

**W**e are very excited to announce that TekPartners and Genuent have merged to create a new, larger national technology staffing and solutions firm. Our combined company will be called INSPYR Solutions!

As INSPYR Solutions, we are now one of the largest pure-play providers in the information technology staffing industry, placing thousands of highly specialized consultants across the United States and providing technology staffing services and professional services solutions.

TekPartners and Genuent are proven leaders in the technology staffing and

solutions industry. The combination of these companies as INSPYR Solutions will allow us to better serve consultants like you through our increased ability to provide opportunities to support your career aspirations.

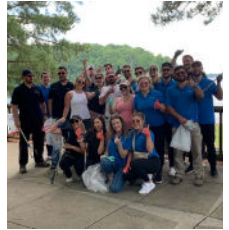
If you have any questions about our transition to INSPYR Solutions, please don't hesitate to reach out to your existing contact with our company for more information or [contact us here](#).

[Check out our press release](#) to learn more about this exciting new chapter for our company.





# INSPYR SOLUTIONS IN THE COMMUNITY



## BACK TO SCHOOL DRIVE

We love supporting our local communities! Our most recent drive collected school supplies for local schools near each of our offices. Thank you to everyone who donated to help the kids!

## BAGELFEST DAY

We recently celebrated BagelFest Day with tons of delicious bagels!

## WORLD OCEANS DAY

In honor of World Oceans Day, our teams went out to local waterways and beaches to help clean up and keep our waters beautiful. We had a great time giving back to our communities and making a difference

# HOT JOBS

## SENIOR LEAD CONSULTANT INTERNAL CONTROLS OVERSIGHT

**Term:** Contract

**Length:** 6 months

**Location:** Fully Remote (West Coast Hours)

## UI SOFTWARE ENGINEER

**Term:** Contract

**Length:** 4 months

**Location:** Santa Fe Springs, CA

## IT SECURITY ADVISOR - SR. CYBER SECURITY ENGINEER

**Term:** Direct Hire

**Location:** Houston, TX

## OT TECHNICAL ENGINEER

**Term:** Direct Hire

**Location:** Remote

## MULESOFT DEVELOPER

**Term:** Contract

**Length:** 12+ months

**Location:** Remote

## SR. SOFTWARE DEVELOPMENT ENGINEER

(Cloud Technology with Java or Golang)

**Term:** Contract to Hire or Direct Hire

**Location:** Remote

## STRUCTURED CABLING TECHNICIAN

**Term:** Contract

**Length:** 6 months

**Location:** Denver, CO

## SENIOR 0365 ENGINEER

**Term:** Direct Hire

**Location:** Fort Lauderdale, FL

## LEAD CABLE TECHNICIAN

**Term:** Contract

**Location:** Houston, TX

## IT FINANCIAL ANALYST

**Term:** Direct Hire

**Location:** Remote

## CUSTOMER SUPPORT ANALYST INTERMEDIATE

**Term:** Contract

**Length:** 12 months

**Location:** Tallahassee, FL

## PORTFOLIO COMPLIANCE ANALYST

**Term:** Contract

**Location:** Austin, TX

## DIGITAL MEDIA SUPPORT ENGINEER

**Location:** New York, NY

## IT SUPPORT TECHNICIAN

**Location:** Dallas, TX

## SYSTEMS ENGINEER, APPLICATIONS

**Term:** Direct Hire

**Location:** Atlanta, GA (90% Remote)

## SENIOR DATA ENGINEER

**Term:** Direct Hire

**Location:** Houston, TX

## DATA GOVERNANCE ANALYST

**Term:** Contract

**Length:** 6 months

**Location:** Deerfield Beach, FL / Remote

## CISCO / TENABLE ENGINEER

**Term:** Contract

**Length:** 3+ months

**Location:** Miami, FL / Remote

## QC COMMERCIAL SECURITY INSTALLATION TECHNICIAN

**Term:** Contract to Hire

**Length:** 3+ months

**Location:** Central North Carolina Area

[See all job postings](#)