

# Advancing Healthcare Operations with Workday Cloud Migration

# Challenge

A national nonprofit cancer research center needed to modernize its workflows by moving from a legacy system to cloud-based Workday Human Capital Management (HCM), Workday Financial Management, and Workday Supply Chain Management (SCM).

The implementation coincided with the height of COVID-19, when the organization shifted its workforce to remote operations, adding complexity to an already ambitious transformation effort. The organization required expert support to manage both its legacy and Workday environments while ensuring business continuity throughout the migration.

## Solution

INSPYR Solutions partnered with the client to deliver a seamless and secure transition from the legacy systems to the Workday platform. Our team provided end-to-end support across business, technical, and operational workstreams, ensuring stability and continuity throughout the migration.

To kick off the engagement, INSPYR Solutions experts stabilized the existing legacy environment, freeing internal teams to focus on the Workday implementation. Once the foundation was in place, we embedded specialists across key functional areas of Workday, including HCM, Financials, and SCM, to align business processes with the client's operational goals.

Our experts modernized workflows, strengthened system integrations,

Our extended involvement ensured a smooth transition with continued support after the bulk of the initiative was completed.

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and enhanced data validation to ensure accuracy during the migration. We also provided governance and project management oversight, driving collaboration between business units and technical teams while maintaining momentum across global workstreams.

Following the system go-live, INSPYR Solutions consultants remained engaged for about 18 months to optimize performance, train internal teams, and provide managed services that enabled sustained success with Workday.

#### **Solution Highlights:**

- Stabilized the legacy system to ensure business continuity during migration.
- Modernized financial, HR, and supply chain workflows through Workday optimization.
- Enhanced data accuracy and reporting through improved integration and validation.
- Established governance and communication processes to align business and IT.
- Delivered post–go-live training and support to strengthen inhouse Workday expertise.
- Provided managed services to ensure long-term platform success and scalability.

#### **Outcome**

The engagement is regarded as one of Workday's most successful implementations, resulting in a series of positive outcomes for the client:

- Sustainability: INSPYR Solutions' extended involvement ensured a smooth transition with continued support after the bulk of the initiative was completed.
- Knowledge Transfer: Consultants and SMEs trained the client's internal team, enhancing their Workday expertise and ensuring continued success with the new systems.
- Process Optimization: INSPYR
   Solutions' managed solutions
   specialists provided deep expertise
   needed to revise and improve
   business processes within the new
   Workday system, particularly for finance and accounting.

#### Client Profile

The client is a national nonprofit cancer research hospital headquartered in the Southern U.S. with over 5,500 employees across its main and affiliate locations.

## **Technologies Supported**

Workday Financial Management, Workday Human Capital Management, Workday Supply Chain Management

## **About INSPYR Solutions**

Technology is our focus and quality is our commitment. As a leading expert in delivering flexible technology and talent solutions, we strategically align industry and technical expertise with our clients' business objectives and cultural needs. Our tailored offerings include a wide variety of professional services, project solutions, managed services, and talent resources, all bolstered by our strategic partnerships with cuttingedge technology services. By always striving for excellence and focusing on the human aspect of our business, we work seamlessly with our talent and clients to match the right solutions to the right opportunities. Learn more about us at www.inspyrsolutions.com.

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